**User:** Lewis, Cory A. Created Date: Dec 01, 2025

Serial Number: BTW00162

**Product Family:** WHEELED DOZER

Model: 844H SMU / Hours: Year: 2007

## **SERVICE HISTORY** (43 Records)

Invoice Date	Invoice Type	SMU / Hours	Description	Notes
Nov 20, 2025	Service	2,975	Block Time Georgia Power Company	
Jul 21, 2025	Service	2,973	Block Time Georgia Power Company	
Apr 21, 2025	Service	99,999	Block Time Georgia Power Company	
Mar 21, 2025	Service	99,999	Block Time Georgia Power Company	
Dec 20, 2024	Service	999,999	Block Time Georgia Power Company	
Jul 22, 2024	Service	99,999	Do Not Use Blocktime Don Not Use - G A P O W	
Jun 20, 2024	Service	99,999	Do Not Use Blocktime Repair Equipment	
Feb 20, 2024	Service	99,999	Do Not Use Blocktime Repair Equipment	
Oct 20, 2023	Service	0	Do Not Use Blocktime Repair Equipment	Installed pump on machine filled with hyd oil, Tested machine. returned pump core ****** 16.00 reg gap hours @ 139.00 = 2224.00 2.50 o/t gap hours @ 210.00 = 525.00 18.50 total hours = 2749.00 ****** 7684 09 22 gap 8.00 labor ga power 7684 09 25 gap 8.00 labor ga power 7684 09 25 gap 2.50 labor ga power ot

Sep 21, 2023	Service	2,257	Do Not Use Blocktime Repair Equipment	****** 23.00 reg gap hours @ 139.00 = 3197.00 4.00 o/t gap hours @ 210.00 = 840.00 27.00 total hours = 4037.00 ****** 7684 09 11 gap 8.00 labor ga power 7684 09 13 gap 8.00 labor ga power 7684 09 13 gap 1.50 labor ga power ot 7684 09 15 gap 7.00 labor ga power 7684 09 15 gap 1.50 labor ga power ot 7684 09 15 gap 1.00 labor ga power ot
Aug 18, 2023	Service	2,257	Perform Maintenance	Repair process comments: Cleaned coal off front of machine and removed tube That was leaking oil bolt heads were worn had to Cut bolt heads off to get tube off then got bolts Out and installed a new tube with new bolts and Fill ed hyd tank up with oil and put machine back In service. : Boyd journeyman 4 hrs ot 7/22/23 Customer machine 844h : :repair process comments: Moved machine onto wash rack and washed coal off Machine moved machine into shop and preformed 1750 Hour service put machine back in service and Cleaned up shop and took oil samples to pist Office. : Boyd journeyman 8 hrs reg 8/8/23 Customer machine 844h Blade will not lift under load ****** 24.00 reg gap hours @ 139.00 = 3336.00 5.50 o/t gap hours @ 210.00 = 1155.00 29.50 total hours = 4491.00 ****** 5705 07 22 gap 4.00 labor ga power ot 5705 08 08 gap 8.00 labor ga power 7684 08 07 gap 8.00 labor ga power 7684 08 14 gap 8.00 labor ga power 7684 08 14 gap 1.50 labor ga power ot
Aug 18, 2023	Service	0	Perform Maintenance	
Dec 30, 2022	Service	2,257	Perform Maintenance	
Oct 20, 2022	Service	2,257	Perform Maintenance	
Oct 14, 2022	Service	0	Perform Maintenance	
Mar 21, 2022	Service	0	Perform Invalid:use Com Code 7500	
Feb 21, 2022	Service	2,257	Perform Invalid:use Com Code 7500	
Jul 26, 2021	Service	2,257	Perform Invalid:use Com Code 7500	
Apr 20, 2021	Service	0	Perform Invalid:use Com Code 7500	

Sep 22, 2020	Service	0	Perform Invalid:use Com Code 7500	
Aug 20, 2020	Service	2,257	Perform Invalid:use Com Code 7500	
Jul 23, 2020	Service	0	Perform Invalid:use Com Code 7500	
Dec 30, 2019	Service	1,976	Perform Invalid:use Com Code 7500	
Oct 29, 2019	Service	0	Perform Invalid:use Com Code 7500	
Aug 23, 2019	Service	1,976	Disassemble Machine	\$41982.00
Aug 23, 2019	Service	1,976	Assemble Machine	\$41982.00
Aug 23, 2019	Service	1,976	Disassemble Machine	\$41982.00
Aug 23, 2019	Service	1,976	P00140 John Tutt Out	\$41982.00
Aug 23, 2019	Service	1,976	Transport Machine	\$41982.00
Aug 23, 2019	Service	1,976	P00140 John Tutt Out	\$41982.00
Oct 24, 2018	Service	1,976	Travel To/from Machine	
Oct 24, 2018	Service	1,976	Repair Wiring Harness	
Mar 27, 2018	Service	1,926	Perform 500 Service Hour Maintena	
Mar 27, 2018	Service	1,926	Travel To/from Machine	

May 19, 2017	Service	1,862		Customer Complaint: MACHINE WILL NOT CRANK . Cause of Failure: MACHINE HAS BEEN SETTING AND Repair Process Comments: TRAVELED TO PLANT MCINTOSH SPRINGFIELD GA. SPOKE WITH CUSTOMER OPERATOR AND WAS INFORMED MACHINE WILL NOT START. USED MULTI METER AND FOUND VOLTAGE LOW ON BATTERY'S-CONNECTED JUMP BOX FROM SERVICE TRUCK- CHARGING 27.6 VOLTS. RAN MACHINE FOR 30 MINUTES -SHUT OFF AND LOAD TESTED BATTERY'S,THEY BOTH A DRAW ON SYSTEM. SYSTEM CHARGING WITH ACCORDANCE TO CATERPILLAR SPECIFICATIONS .DRAW IS FROM FIRE SUPPRESSION SYSTEM. NOTIFIED CUSTOMER OF FINDINGS.
May 19, 2017	Service	1,862		. Repair Process Comments: TRAVELED TO PLANT MCINTOSH SPRINGFIELD GA. 1 TRIP 68 MILES TOTAL.
Jun 24, 2016	Service	1,829	Repair Air Conditioner	Customer complaint: machine a/c not cooling Properly . Cause of failure: o-ring on high pressure line . Resultant damage: lost 134a refrigerant . Repair process comments: traveled to plant Mcintosh springfield ga. spoke with customer Operator and was informed machine a/c not cooling Properly. connected 134 a manifold gauges and Checked system pressures. found refrigerant below Specifications. recovered system-pulled vacuum and Added dye to system- charge system with Nitrogen-found o-ring on high pressure line to Compressor leaking 134 a - notified customer of Findings-ordered parts and returned to machine. Cleaned debris from evaporator and condenser coil Which was restricted with coal and ash -recovered system removed and installed o-ring on High pressure-charged system and added pag Oil.pulled vacuum and checked for leaks,found None. after system passed leak test,charged system To caterpillar specification- machine cooling 44 Degrees at vent .notified dennis of findings.
Jun 24, 2016	Service	1,829	Travel To/from Machine	. Repair process comments: traveled to plant Mcintosh springfield ga. 2 trips 104 miles total.
Mar 31, 2016	Service	1,818	Repair Battery	Customer complaint: machine will not crank . Cause of failure: lights were left on and Battery's are completely dead Resultant damage: none . Repair process comments: traveled to plant Mcintosh springfield ga. spoke with customer Operator and was informed machine will not start. Used multi meter and found voltage low on Battery's-connected jump box from service truck- Charging 27.6 volts. ran machine for 130 minutes At steve's request-shut off and load tested Battery's,they both failed. ordered new battery's And returned to machine. removed and install new Battery's. checked charging system, checked and Found a draw on system. system charging with Accordance to caterpillar specifications .draw is From hid lights. notified customer of findings.

Mar 31, 2016	Service	1,818	Travel To/from Machine	. Repair process comments: traveled to plant Mcintosh springfield ga. 2 trips 104 miles total.
Jan 06, 2016	Service	1,807	Repair Relay	
Jan 06, 2016	Service	1,807	Travel To/from Machine	. Repair process comments: i made 3 trips to and From jobsite and traveled a total of156 miles
Jan 06, 2016	Service	1,807	Repair Floodlight	Customer complaint: remove led lights from d10 and Install on 844h . Cause of failure: n/a . Resultant damage: n/a . Repair process comments: drove to jobsite.removed All led lights from the d10 except for the rear Ones due to not having replacements from the 844 That would fit in the allowed space.removed the Standard lighting from the 844 leaving the high Intensity lights in place.installed all led Lighting on the front of the 844 leaving only 2 Standard lights on the back of the rops.checked Operation of the lights.all worked except the Outside front lights and the 2 front rops Lights.checked wiring and found 2 relays faulty For the lighting system.ordered relays and Returned to jobsite.installed relays.the problem Was partially fixed but still had a issue with Rops lights.traced that problem to the wiring Being ran wrong.repaired wiring.all lights  Working.called steve shultz and told him that i Had finished and that i still had 2 leds on the D10 that i didn't have replacements for due to Size restrictions.he approved ordering 2 standard Lights so i could add the led lights to the 844.ordered and received lights and went to Jobsite.removed the 2 led lights from the back of The d10 and installed standard lights.installed The 2 led lights on the back of the