

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
1/29/18	6219162/1
R/O Close Date	Status
1/29/18	Pre-Invoice
Mileage In	Mileage Out
24347	24347
Service Advisor / Tag #	
STEPHEN MOON/4779*W*	
Vehicle Identification Number	
1GKKNXLS4HZ204649	
Delivery Date	In-Service Date
3/02/17	
Color	License Number
GB8/	

THORNE, DENISE R
402 BASS RD
WATERTOWN, TN 37184-4251

Work Phone

Home Phone

615-237-9757

Body

Year	Make	Model
2017	GMC	ACADIA

Color

GB8/

DESCRIPTION OF SERVICE AND PARTS

Cell: 615-289-2138 Email: denise@tec63.com

#1 - WP: WARRANTY REPAIR

SERVICE PARKING BRAKE LIGHT IS ON.

Caused by

PARK BRAKE LIGHT INOP AND LIGHT FLASING DUE TO SOFTWARE PROBLEM

Corrected by (0621) (9090) ELECTRONIC BRAKE CONTROL
MODULE REPROGRAMMING WITH SPS

Tech: MATT D. (7)

REPROGRAMMED EBCM PER #17-NA-002

Warranty

#2 - MPVI: MPVI INSPECTION

Please Note: CREATED 2018-01-26 02:57:00PM TAKEN BY BREA CRADDOCK

* THANK YOU FOR ALLOWING OUR SERVICE DEPARTMENT TO TAKE *
* CARE OF YOU SERVICE NEEDS. GO ONLINE TO *
* WWW.WILSONCOUNTYMOTORS.COM CLICK SERVICE AND GO TO *
* SCHEDULE APPOINTMENT OR CALL AHEAD. *

#25

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

.00

.00

.00

.00

.00

.00

.00

.00

.00

.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



TEC

THORNE'S EXCAVATING COMPANY, LLC

SINCE 1963

EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME	COMPONENT CODES	
EQUIP. # <u>25</u>		HOURS _____ DAYS _____	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE <u>GMC</u>		REASON _____	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL <u>Acadia 17'</u>		PARTS _____ LABOR _____	COMPONENT LOCATION	
SERIAL # _____		OTHER _____	FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____			OTHER _____	
MILES <u>0</u>				
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED			DATE: _____ DATE COMPLETED <u>3-2-17</u>	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH			MECHANIC _____	
SMOKES SHORTED VIBRATE OTHER _____			JOB NAME/LOCATION	JOB NUMBER
PROBLEM: <u>New Wilson County Motors</u>				
REPAIRED: _____				
PARTS: _____				

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SINCE 1963

EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME	COMPONENT CODES	
EQUIP. # <u>0025</u>		HOURS _____ DAYS _____	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE <u>GMC</u>		REASON _____	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL <u>17 Acadia Denali</u>		PARTS _____ LABOR _____	COMPONENT LOCATION	
SERIAL # _____		OTHER _____	FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____			OTHER _____	
MILES _____				
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED			DATE: <u>2-10-2020</u> DATE COMPLETED _____	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH			MECHANIC <u>ALL</u>	
SMOKES SHORTED VIBRATE OTHER _____			JOB NAME/LOCATION <u>Shop</u>	JOB NUMBER _____
PROBLEM: <u>bad battery</u>				
REPAIRED: <u>replaced battery</u>				
<u>broken Grill needs replaced</u>				
PARTS <u>MTD-48/146</u> <u>154 SL</u> <u>Interstate battery</u>				
<u>vehicle check</u> <u>65.55</u> <u>Wilson County Motors</u>				

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME	COMPONENT CODES	
EQUIP. # <u>0025</u>		HOURS _____ DAYS _____	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE <u>GMC</u>		REASON _____	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL <u>Acadia</u>		PARTS _____ LABOR _____	COMPONENT LOCATION	
SERIAL # <u>Devbe</u>		OTHER _____	FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____			OTHER _____	
MILES <u>100,700 mi</u>				
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED			DATE: <u>3-24-21</u> DATE COMPLETED <u>5-23-21</u>	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH			MECHANIC <u>James + Caleb</u>	
SMOKES SHORTED VIBRATE OTHER _____			JOB NAME/LOCATION	JOB NUMBER
PROBLEM: <u>needs front & rear pads & rotors</u>				
REPAIRED: <u>serviced, replaced front & rear pads & rotors</u>				
PARTS: <u>Pads & rotors</u> <u>380.00</u>				

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME	COMPONENT CODES	
EQUIP. # <u>25</u>		HOURS _____ DAYS _____	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE <u>GMC</u>		REASON _____	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL <u>17' Acadia</u>		PARTS _____ LABOR _____	COMPONENT LOCATION	
SERIAL # _____		OTHER _____	FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____			OTHER _____	
MILES _____				
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED			DATE: _____ DATE COMPLETED <u>1-11-24</u>	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH			MECHANIC <u>Lawrence Glas</u>	
SMOKES SHORTED VIBRATE OTHER _____			JOB NAME/LOCATION <u>Shop</u>	JOB NUMBER _____
PROBLEM: <u>broken windshield</u>				
REPAIRED: <u>replaced windshield & program</u>				
PARTS: <u>windshield & program</u> <u>767.¹⁵</u> <u>Lawrence Glas</u>				

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME	COMPONENT CODES	
EQUIP. # <u>0025</u>		HOURS _____ DAYS _____	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE <u>GMC</u>		REASON _____	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL <u>17' Acadia</u>		PARTS _____ LABOR _____	COMPONENT LOCATION	
SERIAL # _____		OTHER _____	FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____			OTHER _____	
MILES _____				
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED			DATE <u>2-21-24</u> DATE COMPLETED <u>3-4-24</u>	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH			MECHANIC <u>Anthony</u>	
SMOKES SHORTED VIBRATE OTHER _____			JOB NAME/LOCATION <u>To Shop</u>	JOB NUMBER
PROBLEM: <u>gas leak, fuel rail bent, seal blown.</u>				
REPAIRED: <u>replaced fuel m. & air injector & seals.</u>				
PARTS: <u>seals & gaskets & injector</u> <u>287.⁶⁴</u> <u>Wilson County Motors</u>				
<u>Fuel rail</u> <u>253.⁶⁰</u> <u>Wilson County Motors</u>				

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME		COMPONENT CODES	
EQUIP. # 0025		HOURS DAYS		BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE GMC		REASON		POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL Acadia		PARTS LABOR		COMPONENT LOCATION	
SERIAL #		OTHER		FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER				OTHER	
MILES 140k mi					
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED					
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH					
SMOKES SHORTED VIBRATE OTHER					
DATE: 5-30-24 MECHANIC: Anthony JOB NAME/LOCATION: Shop JOB NUMBER:					
PROBLEM: not charging					
REPAIRED: replaced Alternator					
PARTS: Alternator 458.65 Advance					

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME		COMPONENT CODES	
EQUIP. # 0025		HOURS		BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE GMC		REASON		POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL 17' Acacia		PARTS		COMPONENT LOCATION	
SERIAL #		LABOR		FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER		OTHER		OTHER	
MILES 140K					
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED					
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH					
SMOKES SHORTED VIBRATE OTHER					
PROBLEM: dead battery					
REPAIRED: replaced battery, replaced all four tires & left front wheel sensor					
PARTS: 48466 goid 153. F3 1200. 1/2 Advance Charlier tire					
DATE COMPLETED 5-28-24		MECHANIC Bryan		JOB NAME/LOCATION Skyp	
JOB NUMBER					

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SINCE 1963

EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME		COMPONENT CODES	
EQUIP. # 25		HOURS DAYS		BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE GMC		REASON		POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL Acadia 17'		PARTS LABOR		COMPONENT LOCATION	
SERIAL #		OTHER		FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER		OTHER		OTHER	
MILES 144,285 mi					
REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED					
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH					
SMOKES SHORTED VIBRATE OTHER					
JOB NAME/LOCATION		DATE: 7-2-24		MECHANIC All	
JOB NUMBER		DATE COMPLETED: 7-8-24			

PROBLEM: check over

REPAIRED: serviced

ordered for
changed plugs & trans oil
trans additive

PARTS: 12-Dec 6
131.57
134.17
Advance
Advance
plus 16cc oil

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EQUIPMENT INFORMATION		EQUIPMENT DOWNTIME		COMPONENT CODES	
EQUIP. # 0025		HOURS _____ DAYS _____		BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS	
MAKE GMC		REASON _____		POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED	
MODEL 17' Acadia		PARTS _____ LABOR _____		COMPONENT LOCATION	
SERIAL # _____		OTHER _____		FRONT REAR LEFT RIGHT UPPER LOWER	
HOUR METER _____		OTHER _____		OTHER _____	
MILES 145,549 mi		REASON FOR FAILURE: BROKEN WORN ABUSE LOOSE SEIZED		DATE: 8-23-24	
OVERHEAT PLANNED CONTAM LEAKING NOISY SCRATCH		MECHANIC WCM		DATE COMPLETED	
SMOKES SHORTED VIBRATE OTHER		JOB NAME/LOCATION WCM		JOB NUMBER	

PROBLEM: NO CAMS

REPAIRED: Wilson County motor repaired camers system

PARTS: Module-out camers & labor 1957.93 Wilson County Motor