### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT CO	DES
EQUIP. #	HOURSDAYS	BASIC MACHINE HYDRAULIC E	NGINE IMPLEMENTS
MAKE Dulge	REASON	POWER TRAIN ELECTRIC DRIVE	TRAIN UNEXPLAINED
MODEL 17 2500	PARTS LABOR	COMPONENT LOCA	TION
SERIAL #	07150	FRONT REAR LEFT RIGHT	UPPER LOWER
HOUR METER	OTHER	OTHER	
MILES_SK MI.			
REASON FOR FAILURE: BROKEN WORN	ARUSE LOOSE SEIZED	DATE: DATE CON	7-6-17
OVERHEAT PLANNED CONTAM LEAKI		MECHANIC Steven	B.
SMOKES SHORTED VIBRATE OTHER_		JOB NAME/LOCATION	JOB NUMBER
		Shop	JOB NUMBER
PROBLEM: First service			
REPAIRED: Serviced			
			The state of the s
			o extract city, one against the second
-			<u> </u>
PARTS: All Filler ,	' -k'1		
PARTS: AVI PITLES I	- Stock		

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT CO	DES
EQUIP. #	HOURSDAYS	BASIC MACHINE HYDRAULIC E	NGINE IMPLEMENTS
MAKE Docke	REASON	POWER TRAIN ELECTRIC DRIVE	TRAIN UNEXPLAINED
MODEL 17 2500	PARTS LABOR	COMPONENT LOCA	TION
SERIAL # TT		FRONT REAR LEFT RIGHT	
HOUR METER	OTHER	OTHER	SSEE OF MANAGEMENT (MANAGEMENTS)
MILES 15k mi		omen_	
REASON FOR FAILURE: BROKEN WOR	N ABUSE LOOSE SEIZED	DATE: DATE CON	1PLETED 5-23-17
OVERHEAT PLANNED CONTAM LEAK	ING NOISY SCRATCH	MECHANIC All	
SMOKES SHORTED VIBRATE OTHER		JOB NAME/LOCATION	JOB NUMBER
PROBLEM: Hit deer		Juop	L
PROBLEM: 111 ACC	50 C C C C C C C C C C C C C C C C C C C		
	And the state of t		
REPAIRED: MARINEL	front end,		
100-380000			
	The second secon		
			······································
	13		
PARTS: Bunper, Air To	Jam & Condenser	877.45 Pre Premier I	mier Dadge
RT HEADLAMP	, ,	Pramaias T	mlae
··· (creamy)	9	previler D	NIGC
			1
3			

### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT COD	ES
EQUIP. #	HOURSDAYS	BASIC MACHINE HYDRAULIC EN	GINE IMPLEMENTS
MAKE Dodge	REASON	POWER TRAIN ELECTRIC DRIVE T	RAIN UNEXPLAINED
MODEL 17 2500HD	PARTS LABOR	COMPONENT LOCAT	TON
SERIAL # Mike		FRONT REAR LEFT RIGHT	UPPER LOWER
HOUR METER	OTHER	OTHER	
MILES			
		DATE: DATE COM	11-27-17
REASON FOR FAILURE: BROKEN WOR		MECHANIC Steven B	PLEIED
OVERHEAT PLANNED CONTAM LEAR	KING NOISY SCRATCH		
SMOKES SHORTED VIBRATE OTHER		JOB NAMEL OCATION	JOB NUMBER
PROBLEM: batteries up	ak		
	1	Ø.1	
	1.11 1 1	100	
REPAIRED: replaced	both baller	(6)	
	· · · · · · · · · · · · · · · · · · ·		
	C(		
		7.1.4.4. (a) - 1.4.4. (b) - 1.4.4. (c) - 1.4	§
2 / H			
PARTS: Z-bite, ES	PARTS: C-BAYE, ES		
MTP-94	MTP-94		
	8		
		1	

## DIRECTOR CONTRACTOR CO

### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT COL	DES
EQUIP. # 0009	HOURSDAYS	BASIC MACHINE HYDRAULIC EN	NGINE IMPLEMENTS
MAKE 17 RAM ZICO	REASON	POWER TRAIN ELECTRIC DRIVE	TRAIN UNEXPLAINED
MODEL	PARTS LABOR	COMPONENT LOCA	TION
SERIAL # Dog Amigo		FRONT REAR LEFT RIGHT	UPPER LOWER
HOUR METER	ОТНЕЯ	OTHER	
MILES 41K M'			
			C1-2 /5
REASON FOR FAILURE: BROKEN WOR		DATE: DATE CON	APLETED 8-22-18
OVERHEAT PLANNED CONTAM LEAR		MECHANIC All	
SMOKES SHORTED VIBRATE OTHER		JOB NAME/LOCATION	JOB NUMBER
PROBLEM: whility bell	and setup.		
	,		
•			
()	+ 0		
REPAIRED: Male vis	-/		
made light 5	TANCL		
0 / 1 1 1/	/		
weed to install	rear senso	rs .	
	4		
Tools	161,59	lones	5)
Tools 6	01.50	lones	
PARTS: CH: 1:45 Bed	7022 0	E/. 1 /	,/
	7,032,	String te.	llow
3 1/eds	31.79	Trailer De	not
	76,00	10 mes	
Five Equipment	70.05	Napa Premier Ded	
Jenson Holder	31.50	Premier Ded	ge
			· ,

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT COD	DES
EQUIP. #	HOURSDAYS	BASIC MACHINE HYDRAULIC EN	IGINE IMPLEMENTS
MAKE RAM	REASON	POWER TRAIN ELECTRIC DRIVE	TRAIN UNEXPLAINED
MODEL 17 2500	PARTS LABOR	- COMPONENT LOCA	TION
SERIAL # AMIGO		FRONT REAR LEFT RIGHT	UPPER LOWER
HOUR METER	OTHER	OTHER	
MILES 47K mi			
		8	12 12 15
REASON FOR FAILURE: BROKEN WOR		DATE: DATE COM	PLETED/2-/9-18
OVERHEAT PLANNED CONTAM LEAK		MECHANIC JAMES	
SMOKES SHORTED VIBRATE OTHER		JOB NAME/LOCATION	JOB NUMBER
PROBLEM: water in A	ivel		
	And the second section of the section of the second section of the second section of the second section of the section of the second section of the		
REPAIRED: replaced	but Al	Citte	The state of the s
REPAIRED: TEPINCES /	John The 1	-111e/3	
			3
PARTS / 1/60	in stock	Tern Fil	1/6-
	770 77000	10m in	
-			

### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT COD	ES
EQUIP. # 6009	HOURSDAYS	BASIC MACHINE HYDRAULIC ENG	GINE IMPLEMENTS
MAKE RAM	REASON	POWER TRAIN ELECTRIC DRIVE TO	RAIN UNEXPLAINED
MODEL 17 2500	PARTS LABOR	COMPONENT LOCAT	TON
SERIAL #	000.000m.0000	FRONT REAR LEFT RIGHT U	IPPER LOWER
HOUR METER	OTHER	OTHER	
MILES 59, 287 MI			
2 1000		DATE COMP	10-7-19
REASON FOR FAILURE: BROKEN WORN		MECHANIC ( AAI, 3) TI	LETELY
OVERHEAT PLANNED CONTAM LEAKI	NG NOISY SCRATCH		JOB NUMBER
SMOKES SHORTED VIBRATE OTHER_		Charlies Tire	JOB NOMBER
PROBLEM: New Tires			
8-24			
REPAIRED: New Tire			
REPAIRED: NEW 1/100	<i>}</i>		
-			
) <del></del>			48
PARTS 265/70-17	947.43	Charlies Ti	Tes
PARTS 265/70-17 Toyo HTT WPL			
			8
	January Commission Com		9
<u> </u>			

### THORNE'S EXCAVATING COMPANY, LLC

MAKE RAM  MODEL 17 2500  SERIAL # Aurelians	EQUIPMENT DOWNTIME  HOURS DAYS  REASON  PARTS LABOR  OTHER	COMPONENT CO  BASIC MACHINE HYDRAULIC EN  POWER TRAIN ELECTRIC DRIVET  COMPONENT LOCA  FRONT REAR LEFT RIGHT  OTHER	IGINE IMPLEMENTS  TRAIN UNEXPLAINED  TION  UPPER LOWER
		DATE: DATE COM  MECHANIC Charles +  JOB NAME/LOCATION  JAGO  OS	JOB NUMBER
REPAIRED: Serviced +	replaced by	ake peds	
PARTS: SII Filters In Front & year brake	v stock e puls 75	73 Advance	Ato Parts

### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT CODES
EQUIP. # 0009	HOURSDAYS	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS
MAKE RAM	REASON	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED
MODEL 17' 2500	PARTS LABOR	COMPONENT LOCATION
SERIAL # Aveliano		FRONT REAR LEFT RIGHT UPPER LOWER
HOUR METER	OTHER	OTHER
MILES		
REASON FOR FAILURE: BROKEN WORN	I ABUSE LOOSE SEIZED	DATE: DATE COMPLETED 4-2-2020
OVERHEAT PLANNED CONTAM LEAKI	NG NOISY SCRATCH	MECHANIC MAL
SMOKES SHORTED VIBRATE OTHER_		JOB NAME LOCATION JOB NUMBER
PROBLEM: SUSTER let	f front time	& Charleman Department
PROBLEM JOVEY /C	i for for	
REPAIRED: replaced	left front	tire
		TARRELLE CONTROL CONTR
PARTS: 47265-70-17	738, 49.	Charlies Tire
ACCUMUNICATION OF THE PROPERTY		

EQUIPMENT INFORMATION  EOUIP, II OOO 9  MAKE RAM  MODEL 17 25 CO  SERIAL II	EQUIPMENT DOWNTIME HOURS DAYS REASON PARTS LABOR	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS  POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION
HOUR METER MILES 95K M	OTHER	FRONT REAR LEFT RIGHT UPPER LOWER
REASON FOR FAILURE: BROKEN WORK  OVERHEAT PLANNED CONTAM LEAKE  SMOKES SHORTED VIBRATE OTHER  PROBLEM: JCNICE, NO	ING NOISY SCRATCH	DATE: DATE COMPLETED 7-15-21  MECHANIC All  JOB NAME/LOCATION JOB NUMBER  Shop
PARTS: 4-265-20-17	1,047.23	Charlies Tire

America Comment

## THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION  EQUIP. 11 DOOG  MAKE RAM  MODEL 2500  SERIAL 11 Amigo  HOUR METER	EQUIPMENT DOWNTIME HOURSDAYS REASON PARTS LABOR OTHER	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS  POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION  FRONT REAR LEFT RIGHT UPPER LOWER  OTHER
REASON FOR FAILURE: BROKEN WORM  OVERHEAT PLANNED CONTAM LEAK  SMOKES SHORTED VIBRATE OTHER  PROBLEM: SAFETY L'347	N ABUSE LOOSE SEIZED	DATE/Z-1-21 DATE COMPLETED/Z-6-Z/ MECHANIC JAMES  JOB NAME/LOCATION JOB NUMBER
REPAIRED: replaced	light	
PARTS: //ght	300.	Truckers Lighthouse

EQUIPMENT INFORMATION  EQUIP. 11 0009  MAKE RAM  MODEL 17' 2500  SERIAL 11  HOUR METER  MILES	EQUIPMENT DOWNTIME HOURSDAYS REASON PARTS LABOR OTHER	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS  POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION  FRONT REAR LEFT RIGHT UPPER LOWER  OTHER
REASON FOR FAILURE: BROKEN WORK  OVERHEAT PLANNED CONTAM LEAKS  SMOKES SHORTED VIBRATE OTHER_  PROBLEM: WON'T START	NG NOISY SCRATCH	DATE 1-18-22 DATE COMPLETED 18-22  MECHANIC A-HURY  JOB NAME/LOCATION  OIVEN
ove bad 4 ove	both batter weak	iles
PARTSZ - MTX-94R/	H17 384.0	Tuterstate Lastery



## THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION  EQUIP. 11 0009  MAKE RAM	EQUIPMENT DOWNTIME HOURSDAYS	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS
MODEL 17 2500 SERIAL II Areliano	PARTS LABOR	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION  FRONT REAR LEFT RIGHT UPPER LOWER
HOUR METER	OTHER	OTHER
REASON FOR FAILURE: BROKEN WORL  OVERHEAT PLANNED CONTAM LEAK  SMOKES SHORTED VIBRATE OTHER	N ABUSE LOOSE SEIZED	DATE: DATE COMPLETED 5-/3-22  MECHANIC BN'AN  JOB NAME/LOCATION  JOB NUMBER
PROBLEM: Brake voise		
REPAIRED: replaced f.	rout + rear p	esti y retors
PARTS: Front + Res pulse	s notas 574. 27	Advance Acto Parts

## THORNE'S EXCAVATING COMPANY, LLC

EOHDRECKET	01101 130	The second secon
EQUIPMENT INFORMATION EOUP. 11 2009	EQUIPMENT DOWNTIME	COMPONENT CODES
MAKE RAM	HOURSDAYS	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS
MODEL 17 RAM 2500	REASON	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED
SERIAL II Amigo to DAVID	PARTS LABOR	COMPONENT LOCATION
HOUR METER_	OTHER	FRONT REAR LEFT RIGHT UPPER LOWER
MILES /15K Mi		OTHER
REASON FOR FAILURE: BROKEN WORK		
OVERHEAT PLANNED CONTAM LEAKI	ABUSE LOOSE SEIZED	DATE: 4-20-22 DATE COMPLETED 8-19-22
SMOKES SHORTED VIBRATE OTHER	NG NOISY SCRATCH	MECHANIC All
		JOB NAME/LOCATION JOB HUMBER
PROBLEM: COOLANT TAN	k stained se	Prvice
	· ·	·
REPAIRED: replaced	dat tal	
	Java C.	) Struced
,		
PARTS: JANK	188.33	Premier Ram
	No. of the latest and	

The second of the second

	011101 190	53
EQUIPMENT INFORMATION  EOUP. 11 OOO 9  MAKE LAM  MODEL ZOOO  SERIAL 11 DAVICE	EQUIPMENT DOWNTIME HOURSDAYS REASON PARTS LABOR	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS  POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION  FRONT BEAR LETT CICHT
HOUR METER	OTHER	FRONT REAR LEFT RIGHT UPPER LOWER
REASON FOR FAILURE: BROKEN WORK  OVERHEAT PLANNED CONTAM LEAK  SMOKES SHORTED VIBRATE OTHER  PROBLEM: JEL UP FOR  REPAIRED: Serviced Re  welded jeb box 1	New pipe for	DATE - 19-22 DATE COMPLETED 8-24-22  MECHANIC All  JOB HUMBER  REMON  WHITE COMPLETED 8-24-22  MECHANIC All  JOB HUMBER  WHITE COMPLETED 8-24-22  MECHANIC All  MECHANIC All  JOB HUMBER  WHITE COMPLETED 8-24-22  MECHANIC All  MECHANIC All  JOB HUMBER  WHITE COMPLETED 8-24-22  MECHANIC All  MECHA
PARTS: Aub	266.19	Advance

## 

## THORNE'S EXCAVATING COMPANY, LLC

MAKE Ram  MODEL 17 2500 HD  SERIAL # David	EQUIPMENT DOWNTIME HOURS DAYS REASON PARTS LABOR OTHER	COMPONENT CODES  BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS  POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED  COMPONENT LOCATION  FRONT REAR LEFT RIGHT UPPER LOWER	
REASON FOR FAILURE: BROKEN WORN  OVERHEAT PLANNED CONTAM LEAKIN		DATE: 1-16-23 DATE COMPLETED 1-17-23 MECHANIC All	
PROBLEM: Trans, stuck in touth gear  Needs ven tires			
Trans oil 4filt 4- New Tires			
Shift volevoid  4- Tage 265-70-17  2- sext bottom covers	166,03 432.20 1,116,38 626,34	Advace M'Inliet Ram Charlies Tire MIT Juliet Ram	



### THORNE'S EXCAVATING COMPANY, LLC

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT CODES
EQUIP. # 0009	HOURSDAYS	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS
MAKE Ram	REASON	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED
MODEL 17 2500	PARTS LABOR	COMPONENT LOCATION
SERIAL # DAVI'd		
HOUR METER	OTHER	FRONT REAR LEFT RIGHT UPPER LOWER
MILES		OTHER
REASON FOR FAILURE: BROKEN WORN	ABUSE LOOSE SEIZED	DATE: DATE COMPLETED/-25-23
OVERHEAT PLANNED CONTAM LEAKI	NG NOISY SCRATCH	MECHANIC Bes
SMOKES SHORTED VIBRATE OTHER_		JOB NIME/LOCATION JOB NUMBER
PROBLEM: Jarge habe		Shop
PROBLEM: 1711 GE MOSE	in RT rear	tire.
REPAIRED: replaced	Hire	
7 1110		
PARTS: 26 5/70-17	279.09	Charlies Tire
1.4119.	CITI	CHAN, ES //re

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### THORNE'S EXCAVATING COMPANY, LLC.

EQUIPMENT INFORMATION	EQUIPMENT DOWNTIME	COMPONENT CODES
EQUIP. 11 0009	HOURSDAYS	BASIC MACHINE HYDRAULIC ENGINE IMPLEMENTS
MAKE RAM	REASON	POWER TRAIN ELECTRIC DRIVE TRAIN UNEXPLAINED
MODEL 17 2520	PARTS LABOR	COMPONENT LOCATION
SERIAL II DAVICE		FRONT REAR LEFT RIGHT UPPER LOWER
HOUR METER	OTHER	OTHER
MILES 150K Mi		
REASON FOR FAILURE: GROKEN WO	AN ABUSE LOOSE SEIZED	DATE: DATE COMPLETED 7-18-23
OVERHEAT PLANNED CONTAM LEA	KING NOISY SCRATCH	MECHANIC
SMOKES SHORTED VIBRATE OTHE	E	JOB NAME/LOCATION JOB NUMBER
PROBLEM: Service, ch.	ack sives	1) 40p
10.		
	A	
REPAIRED: replaced	bad Air C	omp.
replaced Tive	-	let be fixed.
replaced from	to rear boar	ke prof
replaced cram	ecase vert +	liter.
Jeruzeel		
PARTS: Kobalt Air.	comp. 141.5	Loves
Frent + rear p	nds 127.	Advance
1. 47265/70.1	7 279.09	charlier Tive

CUSTOMER #: R211295

THORNES EXCAVATING CO LLC

624 OLD HORN SPRINGS ROAD

#### 100400



\*INVOICE\*

600 PLEASANT GROVE ROAD MT. JULIET, TN 37122

TELEPHONE: (615) 288-8535

FAX: (615) 307-1949

PAGE 1

LEBANON, TN 37087 HOME: 615-444-5142 CONT: 615-444-5142 SERVICE ADVISOR: 9139 LUIS VIANA BUS: 615-444-5142 CELL: TAG MILEAGE IN/ OUT LICENSE VIN MAKE/MODEL COLOR YEAR 162670/162670 T2511 3C6UR4HL7HG580374 17 RAM TRUCK 2500 FLAME RED PAYMENT INV. DATE RATE **PROMISED** WARR. EXP. PROD. DATE DEL DATE 09JAN24 CASH 0.00 WAIT 09JAN24 18NOV16 DD STK:RD5933 DLR:45868 ENG:ETK READY **OPTIONS:** R.O. OPENED 11:48 09JAN24 13:14 09JAN24 LIST NET TOTAL

LINE OPCODE TECH TYPE HOURS A Recall / Customer Satisfaction Notification 1 [Recall Customer Satisfaction Notification 1 \*\* 67A - 2013-2018 D Truck Engine Calibration (VB6 Expansio)

CAUSE: RECALL

PARTS:

RECALL Recall / Customer Satisfaction

Notification 1 WC 9025

TOTAL LINE A: 0.00 0.00 OTHER: 0.00 LABOR: FLASHED PCM 32370731AH to targeted part number 32370731AL.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*

B Recall / Customer Satisfaction Notification 4 [Recall Customer Satisfaction Notification 4 \*\* U53 - OCCUPANT RESTRAINT CONTROL

MODULE

CAUSE: RECALL

RECALL Recall / Customer Satisfaction

Notification 4

9025 WC 0.00 LABOR: 0.00 OTHER:

TOTAL LINE B: PARTS: 0.00 FLASHED ORC 68303224AA to targeted part number 68346749AB.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

C Recall / Customer Satisfaction Notification 7 [Recall Customer Satisfaction Notification 7 \*\* V44 - 2013-2018 D TRUCK TAILGATE

LATCH] MISC NO TAIL GATE ON TRUCK

9025 IPS

0.00 LABOR:

OTHER: 0.00

TOTAL LINE C: 0.00

DESCRIPTION

(N/C)0.00

TOTALS

(N/C)

0.00

(N/C)

0.00

PARTS: NO TAILGATE ON THIS TRUCK IT IS A BOX TRUCK DID NOT PERFORM RECALL \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR COSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

LHEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRST THERETO. ALL WORK GUARANTEED FOR 90 DAYS OR 4,000 MILES, WHICHEVER OCCURS FIRST.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUICACTURER'S REPRESENTATIVE. SERVICING DEALER FOR INS MANUFACTURER'S REPRESENTATIVE.

0.00 LABOR AMOUNT 0.00 PARTS AMOUNT 0.00 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS INSURANCE 0.00 SALES TAX PLEASE PAY THIS AMOUNT 0.00 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

This notice applies to your vehicle,

2017 RAM 2500 VIN: 3C6UR4HL711G580374

67A



#### YOUR SCHEDULING OPTIONS

#### 1. RECOMMENDED OPTION

Call your authorized Chrysler / Dodge / Jeep<sub>®</sub> / RAM / Dealership.

- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.



Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Emissions Recall **67A** 

### IMPORTANT EMISSIONS RECALL

D Truck Engine Calibration

Dear THORNES EXCAVATING CO,

FCA US LLC, has determined that certain 2017 RAM 2500 trucks equipped with a 6.7L Cummins Turbo Diesel engine requires upgraded emission control software according to Federal and California regulations/standards.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The engine control software in your vehicle [1] must be updated with an upgraded calibration as required by the US Environmental Protection Agency and California Air Resources Board for better emission performance.

### HOW DO I RESOLVE THIS IMPORTANT EMISSIONS ISSUE?

FCA will repair your truck free of charge (parts and labor). To do this, your dealer will reprogram the Powertrain Control Module (PCM). The estimated repair time is one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

#### TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

#### **CALIFORNIA RESIDENTS**

The State of California requires the completion of this emission recall repair prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the Emission Recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the Emission Recall has been performed.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <a href="www.fcarecallreimbursement.com">www.fcarecallreimbursement.com</a> to submit your reimbursement request online. [2] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC

#### PREMIER DODGE CHRYSLER JEEP OF LEBANON, LLC

600 Pleasant Grove Rd. Mount Juliet, TN 37122 Jeep.

SERVICE DEPARTMENT HOURS 7:30 a.m. to 6:00 p.m. Monday - Friday 8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	R/O Number
1/31/18	6094657/1
R/O Close Date	Status
2/02/18	Pre-Invoice
Mileage In	Mileage Out
30164	30165
Service Ad	visor / Tag #
ALICIA SMI	TH/642*W*

THORNES EXCAVATING CO LLC			Work Phone	Vehicle Identification Number 3 C6UR4HL7HG580374	
624 OLD HORN SPRINGS RD					
LEBANG	ON, TN 37087	7-1811	Home Phone	Delivery Date	In-Service Date
			615-444-5142	11/18/16	11/18/16
Year	Make	Model	Body	Color	License Number
2017	RAM	2500	TRADESMAN 4X2 CRE	FLAME RED	
D5933					

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Email: erict@tec63.com

#1 - ELECT: ELECTRICAL

INDICATOR/WARNING LIGHTS CONCERN CUSTOMER STATES BRKS AND TRACTION LIGHT CAME ON AND WENT OFF THEN CEL CAME ON WENT OFF THEN THE OTHER LIGHT CAME ON

CK AND ADVISE

Tech: MARK FAUST (351)

Warranty Installed 68144665AB :MTR CYL: BRAKE MASTER CYLIND Qty: 1 Warranty Qty: 4 Warranty

Installed 4318080AD :FLUID: BRAKE

FLASH PCM AND DCU

ORDERED MASTER CYLINDER LEVEL SWITCH REPLACE BRAKE MASTER CYLINDER RESOVORE

Mike #9

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

	LABOR	.00
	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
-	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

### PREMIER DODGE CHRYSLER JEEP OF LEBANON, LLC

600 Pleasant Grove Rd. 600 Pleasant Cro... Mount Juliet, TN 37122 Mount Juliet, TN 37122 Jeep.

Make

RAM

SERVICE DEPARTMENT HOURS 7:30 a.m. to 6:00 p.m. Monday - Friday

8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	R/O Number
2/28/18	6095944/1
R/O Close Date	Status
2/28/18	Pre-Invoice
Mileage In	Mileage Out
31414	31414
Service Ad	visor / Tag #

THORNES EXCAVATING CO LLC Work Phone 624 OLD HORN SPRINGS RD LEBANON, TN 37087-1811 Home Phone

Model

2500

ALICIA SMITH/\*W\* Vehicle Identification Number 3C6UR4HL7HG580374

615-444-5142

Delivery Date In-Service Date 11/18/16 11/18/16

License Number

Body Color TRADESMAN 4X2 CRE FLAME RED

2017 D5933

DESCRIPTION OF SERVICE AND PARTS Email: erict@tec63.com		AMOUNT
#1 - RECALL: RECALL  RECALL / CSN 1 T51: SAFETY RECALL T51 - DIESEL  WATER PUMP**  Tech: MARK FAUST (351)  Installed 68163848AB :ANTIFREEZ: COOLANT  Installed CS2HT512AA :CAMPAIGN: WATER PUMP  INSPECT AND REPLACE WATER PUMP	Qty: 2 Qty: 1	Warranty Warranty Warranty
#2 - RECALL: RECALL RECALL / CSN 2 T79: SAFETY RECALL T79 - BRAKE TRANSMISSION SHIFT INTERLOCK** Tech: MARK FAUST (351) INSPECTED AND FLASH BCM		Warranty

#3 - INSP: VEHICLE INSPECTION 23 POINTS CHECK LIST MULTI-POINT INSPECTION (ACCORDING TO MAINTENANCE INTERVAL)

Sub Total: .00

#9 mike

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

One Time Free replacement warrant



LOWE'S HOME CENTERS, LLC 300 PLEASANT GROVE RD, STE MT JULIET, TN 37122 (615) 773-6370

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE - SALE -

SALES#: \$2654P81 1245916 TRANS#: 14199239 08-25-18

997948	CRFTSMN 27-IN BLK 5 DRWR	80.10
	89.00 DISCOUNT EACH	-8.90
815565	HITACHI 7-IN 15A GRINDER	48.19
	53.55 DISCOUNT EACH	-5.36
795313	DW 4.5-IN 11A GRINDER (-6	71.10
	79.00 DISCOUNT EACH	-7.90
28180	KOBALT IMPACT WRENCH	89.10
	99.00 DISCOUNT EACH	-9.90
309812	DEWALT 1/2-IN 2-SPEED HAM	125.10
1	139.00 DISCOUNT EACH	-13.90
77591	DW 3-IN KNOTTED WIRE CUP	15.28
	16.98 DISCOUNT EACH	-1.70
293402	DW 16-PC WOOD/MTL RECIP B	20.68
	22.98 DISCOUNT EACH	-2.30
813978	KOB 13-AMP RECIPROCATING	89.10
	99.00 DISCOUNT EACH	-9.90
731835	2YR RP TOOLS \$50-99.99	11.97

SUBTOTAL: 550.62 TAX: 50.93 INVOICE 14842 TOTAL: 601.55 M/C: 601.55

TOTAL DISCOUNT: 59.86

### THANK YOU FOR YOUR MILITARY SERVICE

MYLOWE'S CARD NUMBER: 489001065006643

M/C:XXXXXXXXXXXXX8503 AMOUNT:601.55 AUTHCD:002631 CHIP REFID:265414381492 08/25/18 07:09:39

APL: MasterCard TVR: 8000008000 AID: A0000000041010 TSI: 6800 LOWE'S

LOWE'S HOME CENTERS, LLC 300 PLEASANT GROVE RD, STE MT JULIET, TN 37122 (615) 773-6370

- 10.00% OFF MILITARY- PERSONAL USE DISCOUNT SALE - SALE -

SALES#: \$2654R\$1 2501124 TRANS#: 14205654 08-25-18

.077076	TOU DOO SO TH DOOT HOLE D	00.70
2//8/6	TRU PRO 69-IN POST HOLE D	28.78
	31.98 DISCOUNT EACH	-3.20
1073887	IO KOBALT 50-PC DRILL/DRI	11.68
	12.98 DISCOUNT EACH	-1.30
856846	KBLT 2-PC IMPCT SWIVEL AD	22.03
	24.48 DISCOUNT EACH	-2.45
464614	KOBALT 5-PC PLIERS SET	22.48
	24.98 DISCOUNT EACH	-2.50
525827	KOBALT 12-PC SCREWDRIVER	26.98
	29.98 DISCOUNT EACH	-3.00
752190	KBLT 4-PC PRY BAR SET	17.98
	19.98 DISCOUNT EACH	-2.00
464613	KOBALT 3-PC LOCKING PLIER	17.98
	19.98 DISCOUNT EACH	~2.00
	= +	
	SUBTOTAL:	147.91
	TAX:	13.68
INVOICE 14863 TOTAL:		161.59
	M/C:	161.59
TOTAL	DISCOUNT:	16.45

THANK YOU FOR YOUR MILITARY SERUICE